



MICHIGAN SUPREME COURT
MICHIGAN JUDICIAL INSTITUTE

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WEBINAR ANNOUNCEMENT

January 20, 2021

Friend of the Court Employee Webinar Via Zoom

New Employees: February 22, 2021

All Employees: February 23, 2021

Child Support Staff: February 24, 2021

Custody/Parenting Time Staff: February 25, 2021

Seminar Description

The Michigan Judicial Institute (MJII), in collaboration with the Friend of the Court Bureau (FOCB), is pleased to offer a four-day webinar for friend of the court (FOC) staff. **You may register to attend any or all of the days. Day one is for new(er) employees - those with less than two years of experience. You may also choose to attend any or all of the sessions on a particular day. Each presentation will be 60 minutes.**

The **February 22, 2021** webinar will be held from 9:00 a.m. to 3:15 p.m. and is designed for new(er) FOC staff. It will include presentations on:

- Functions of the Friend of the Court Office
- Professionalism and Ethics
- Child Support Formula Overview
- The Basics of Custody, Parenting Time, and Child Support Enforcement

The **February 23, 2021** webinar will be held from 9:00 a.m. to 2:00 p.m. and is applicable to all FOC staff. It will consist of the following sessions:

- Customer Service 101
- Customer Service in a Virtual Environment
- Motivational Interviewing

The **February 24, 2021** webinar will be held from 9:00 a.m. to 2:00 p.m. and is applicable to FOC child support staff. It will consist of the following sessions:

- Support Enforcement – Stepping Outside of the Revolving Door
- Building Support Calculation Expertise
- Improving Support Order Quality

Some sessions will qualify towards Office of Child Support (OCS) required continuing education hours. More information will be provided the day of the session.

The **February 25, 2021** webinar will be held from 9:00 a.m. to 2:00 p.m. and is applicable to FOC custody and parenting time staff. It will consist of the following sessions which qualify towards continuing education hours under MCR 3.224:

- Overcoming Personal Bias
- Resources for the Custody, Parenting Time, ADR Professional
- The “New” Michigan Parenting Time Guideline

Registration Procedure

You only need to register once for this webinar. You may attend any or all sessions.

Register by clicking [HERE](#). After registration is complete, you will receive a confirmation e-mail from Zoom with your personal link to join the webinar. Do not forward your Zoom confirmation e-mail for use by another individual.

This webinar will be recorded and available within two weeks of the presentation.

Questions

If you have questions concerning the webinar, please contact Peter Stathakis, Program Manager, at stathakisp@courts.mi.gov, or Anne DeMarco, at 517-373-7349 or demarcoa@courts.mi.gov.